

PRACTICE INFORMATION LEAFLET

Dr Michael Brendan O'Reilly

MB, BCh, LRCP&SI, DCH, DObst (NUI), FRCSI, FRCSEd, MRCGP

GP Private – Medical Practice

Talbot Green, Llantrisant

Dr O'Reilly provides private General Practitioner services to the general public and businesses. The service gives patients an alternative to using their usual NHS GP. Patients may choose to see a private GP for a variety of reasons but typically patients who use the service wish to see: the same GP at every consultation; are unable to get a convenient appointment with their usual GP within a suitable time-frame; visiting from overseas or another part of the UK or; are seeking a second opinion. Patients are free to retain the services of their NHS GP alongside this service.

The services are available to patients of all ages. The length of the consultation will be tailored to the needs of the patient but will typically be longer than those experienced in the NHS setting.

The service includes:

- GP consultations, examination, diagnosis and treatment;
- Weight and cholesterol management;
- Referral to appropriate specialists and other practitioners;
- Referral for diagnostic services such as X-ray or scans;
- Blood and other diagnostic tests;
- Immunisations and travel vaccinations;
- Medicals (for visas and employment)
- Medico-legal services.

Location

The consulting room is located just off Junction 34 M4 at:

SANDS Private Health Clinic
67 Talbot Road,
Talbot Green,
Llantrisant,
Rhondda Cynon Taff,
CF72 8AE

Fees

Consultations take place with Dr O'Reilly personally.

Fees as per website www.gpprivate.co.uk

The price of the consultation includes the writing of a private prescription, providing a referral to a consultant or recommending and referring you for scans or X-rays or highlighting any other tests that may need.

Blood tests, ambulatory blood pressure monitoring or other tests are not included in the cost of the consultation. Before any such tests are carried out the associated cost will be discussed with you.

Letters and referrals outside of a consultation to be confirmed.

Medico-legal reports will be negotiated directly with instructing solicitors.

Surgery Opening Times

Clinics are held by appointment. The current arrangements are on Dr O'Reilly's website.

The service may be available outside of these times by appointment.

How to Book an Appointment

Bookings are made via Telephone 02921 690177 or 01443 238232

Patients who require urgent care or treatment out of hours are advised to use existing NHS arrangements including their usual NHS GP, Out-of-hours GP and A&E services as appropriate if they deem their condition requires urgent attention.

Your Rights

We respect your rights to privacy and will keep all your health information confidential and secure. You will not be discriminated against because of gender, race, religion and belief, sexual orientation, disability or age. You will be treated with dignity and respect.

- **Chaperones**

A chaperone can be present at your appointment if you so wish. More details can be found in our *Chaperone Policy* which is available upon request

- **Sharing and Protecting Patient Information**

Your information will only be shared with others including your NHS GP with your consent. You have the right to refuse to share such information unless there is a legal duty for it to be disclosed which will be very unusual. For more details on

how your data is collected, used and protected please see the *Privacy and Consent Notice*.

- **Comments and Suggestions**

We like to know what you think about the services we offer. If you have any comments or suggestions please let Dr O'Reilly know.

- **Complaints**

We always try to provide the best service possible. However occasionally you may feel this has not happened. If this is the case please let Dr O'Reilly know as soon as possible in order to try and resolve the issue.

If you are still not satisfied you may contact Health Inspectorate Wales. You can contact Healthcare Inspectorate Wales at:

Healthcare Inspectorate Wales,
Welsh Government,
Rhydycar Business Park,
Merthyr Tydfil,
CF48 1UZ
Email: hiw@gov.wales

More details about how to make a complaint can be found in our *Complaints Policy* which can be emailed to you upon request

Terms and Conditions

All consultations are to be paid in full at the end of the consultation.

The cost of any medicines or vaccinations cannot be refunded once they have been administered.

The right to refuse service is reserved.